

New Western Inn & Suites

TERMS OF SERVICE

Reservations, Payments, and Cancellations

- **Flexible Cancellation:** We offer free cancellation for all bookings up until your arrival date.
- **No-Show Policy:** If you do not arrive for your reservation without notifying us, your booking may be released/canceled by New Western Inn & Suites.
- **Card on File:** A valid credit card is required at check-in to be kept on file for room charges and potential incidental damages.

Check-In and Check-Out

- **Check-In Time:** Standard check-in begins on day of your reservation at **3:00 PM**.
- **Check-Out Time:** Standard check-out is by **11:00 AM**.
- **Early Check In:** We do offer early check in times, please contact us to confirm your check in time.
- **Requirements:** Guests must present a valid government-issued photo ID upon arrival.

Complimentary Amenities & Parking

- **Free Wi-Fi & Cable:** Complimentary high-speed Wi-Fi and cable TV are provided in all guest rooms.
- **Free Continental Breakfast:** We provide a light continental breakfast from **6 AM - 10:30 AM**
- **On-Site Parking:** Free guest parking is available directly out front and on the east side of the building.

Guest Conduct & Quiet Hours

- We ask all guests to remain **thoughtful** and **respectful** of other guests while moving through the hallways and lobby.

Pet Policy.

- **Pet-Friendly Property**
- **Pet Fee:** A non-refundable fee of **\$15 per pet, per stay** will be added to your bill.
- **Service Animals:** Legally recognized service animals stay free of charge in compliance with federal guidelines.
- **Pet Damage Fee:** Guests are responsible for their pets. A **\$200 deep-cleaning fee** will be charged to the card on file if a pet causes physical damage or leaves excessive messes in the room.

Smoke-Free Policy

- **Indoor Policy:** Smoking or vaping of any substance is strictly prohibited inside all guest rooms and indoor common areas.
- **Designated Smoking Area:** Smoking is permitted outdoors only within our **designated outdoor smoking area.**
- **Smoking Penalty:** A **\$300 cleaning and restoration fee** will be automatically charged to the credit card on file if evidence of indoor smoking is found.